

Code Enforcement Frequently Asked Questions
For more information, contact Code Enforcement at 235-8254.

My neighbor and I are having a dispute regarding the boundary line of our properties. Who can I call to help me?

Boundary line disputes are personal legal matters and do not fall within the jurisdiction of the City of Casper. You would need to contact a private surveyor to determine actual property lines, an attorney for legal advice, or your title company to assist you with your legal description. Through the City of Casper's website, www.casperwy.gov, you can access the GEOSMART On-line Mapping Tool to obtain a copy of your lot dimensions and zoning.

My neighbor's tree overhangs the fence or roof onto my property. Who can I call to help me?

The City of Casper has no jurisdiction on issues between private property owners. You would need to settle the dispute yourselves, file a complaint against your neighbor in Municipal Court, or refer the dispute to an attorney. (12.32.170)

Who is responsible for trimming trees and cutting weeds in the parkway?

It is the responsibility of the property owner to maintain the parkway free and clear of weeds, junk, litter, outside storage, and to trim any tree branches that are in violation of City codes. Trees must be maintained 8 feet above the sidewalk and 15 feet above the street or alley. In addition, trees and bushes need to be trimmed back away from the street, alley, sidewalk, intersections, and traffic control signs/lights to allow for unobstructed access and visibility. If an outside party trims the trees in the parkway, they must be a licensed arborist. Contact the Parks Department at 235-8283 for more information.

Can I cut down and remove a tree located in the parkway in front of my house?

A property owner has a right to remove a tree in front of their house that is located in the parkway once a permit has been obtained from the Parks Department at 235-8283. However, if another person is contracted to remove the tree for you, the person has to be a licensed arborist. If removing the tree will obstruct traffic, a street closure permit needs to be obtained from the Engineering Department at 235-8341. (12.32)

Can I make an anonymous complaint?

Yes, you may contact us anonymously; however, all anonymous complaints will be reviewed on a low priority basis.

Why can't I park my trailer on the street?

Municipal Code, Section 10.36 specifically prohibits parking trailers on the street for more than 5 consecutive days in any 30-day period without a permit from the City of Casper, Finance Department. Restrictions apply to corner lots of intersecting streets, as well as parking on designated snow routes. Contact Code Enforcement at 235-8254 for more information. Due to hazards created by drifting and blowing snow in the wintertime, it is recommended that all trailers be removed from city streets. (10.36.020(26.C))

Why can't I park my work trailer on the street in front of my house?

Besides being illegal to park a trailer on a street as per Section 10.36, the home occupation ordinance also prohibits the parking of larger vehicles such as wreckers, trucks, semi-trucks, trailers, etc., in any residential neighborhood. (17.12.140)

How many unlicensed and inoperable vehicles can I have on my property?

There can be one unlicensed vehicle on your property as long as it is operable. Likewise, all licensed vehicles have to be operable. (8.36.010)

Who do I contact to report an abandoned vehicle on the street?

Contact the Community Service Desk through the Police Department at 235-8469. (10.60)

Who do I contact regarding dog feces or other animal complaints on my neighbor's property?

Contact Metro Animal Control at 235-8398. (6.04)

Who do I contact to report substandard living conditions within the City of Casper?

At this time, the State of Wyoming does not regulate housing codes: Therefore, deplorable living conditions may be considered a civil issue between the tenant and property owner/manager. Please be advised that the City of Casper cannot give out legal advice for these types of situations. However, questions regarding indoor air quality

problems or mold maybe directed to Meador Environmental Consulting LLC at 262-8166. For information on bug/roach infestation, contact the Natrona County Health Department at 235-9340. For residential electrical issues, a code compliance permit would need to be purchased at the City of Casper Building Inspections Department, 200 N David, Suite 205. The fee for the permit is \$50, which would give the Electrical Inspector the legal right to enter the property and observe the electrical conditions in question. If electrical code violations are found, then the Electrical Inspector may refer the violations to the Building Official and Fire Chief for further action. This may result in the building being declared unfit for occupancy until the necessary repairs are made. Contact the Building Inspections Department at 235-8264 for more information.

My landlord refuses to make the necessary repairs on my apartment. Is there anything the City can do to help me out?

Many times, the lack of repairs are the result of a miscommunication between the landlord and tenant. It is recommended that you put your request in writing to the landlord in order to clarify what you are asking for. The alternative would be to consult with an attorney for further direction.

How many real estate signs can I have on a property?

Only one real estate sign is permitted per lot or parcel and has to be located entirely within the property to which the sign applies. Therefore, real estate signs are not allowed in any city right-of-way or parkway. (17.96.020(A)(7))

Do you need your neighbor's permission to build a fence on the property line?

It is legal for you to erect a fence on your side of the property line without your neighbor's permission; however, a permit is required and there are regulations that apply to the height and the location of the fence. (17.12.120)

Do I need a fence permit to repair or alter a fence?

Yes, a permit is required for any repair, construction, or alteration. (17.12.120)

Can I repair my neighbor's fence that blew down?

It is recommended that you do not repair the fence without your neighbor's knowledge and approval because you assume liability if the fence isn't repaired correctly.

Can I park my vehicle or trailer “for sale” on any lot in Casper?

Due to zoning regulations, even with permission from a property owner/manager, this is not permitted in the City of Casper. (Chapter 17)

Am I responsible for picking up litter that is in the alley behind my house?

Yes, you as owner or tenant are responsible for maintenance of the alley directly behind your house as well as the sidewalk and gutter area in front of your house. This applies to the removal of litter that has accumulated, junk, junk vehicles, dangerous trees, as well as tall weeds and grass.

How do I find out the setbacks for building a detached accessory building or an addition to my house?

Zoning information can be obtained through the City of Casper’s website, www.casperwy.gov, where you can access the GEOSMART On-line Mapping Tool to obtain your zoning district. Setback information can be found in Chapter 17 of the Casper Municipal Code. For more information, contact Code Enforcement at 235-8254.

Do I need a business license for my home occupation/business?

A business license is not required from the Community Development Department. However, licenses are required for junk dealers, pawnshops, itinerant merchants/unsolicited salesmen, secondhand dealers, vehicles for hire-buses, vehicles for hire-taxi cabs, and the sale of alcoholic beverages. For more information, contact the City of Casper Finance Department at 235-8400.